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## Manufacturer's limited warranty

Herman Miller warrants product sold through Herman Miller Europe (the company's Europe, Middle East, Africa Region) to be free of defects in material and workmanship - regardless of the number of shifts during which the products are used.

Not all the product lines appearing on this list are marketed by Herman Miller in all places and appearance on this list does not imply an offer for sale of a product line in a particular place. Product line availability is defined in current pricelists applicable to different regions.

### Warranty

### Product

12 years

**All of Herman Miller's standard commercial office furniture products sold under the Herman Miller, Meridian or Geiger brand names and Goetz Sofa**

(except for exclusions listed below, e.g. fabrics, pneumatic cylinders and service parts)

10 years

**Herman Miller Europe storage**

GSS, Buddy, Goldie

**Herman Miller for Healthcare products**

CT-numbered procedure and supply carts, CO- and CV-numbered Co/Struct® products

5 years

**Herman Miller Europe alliance products**

Verve, Ease, Ease soft, Eden, Liza, number6, Trillipse and Zalia 2,

Storage and pedestal lines: Milano, Puzzle, M-line, Call centre and Value.

**Herman Miller Options™ products**

NP-numbered products and SR-specials request numbered products

**Herman Miller for Healthcare products**

CG-numbered Casework products, CW-numbered wire and plastic shelving/carts, CX-numbered Intersite® transport and stainless steel case carts, castors for CT-numbered procedure and supply carts

**Aeron Pellicle**

Aeron Pellicle seat and back mesh as fitted to new chairs (other parts of Aeron chairs except pneumatic cylinder rest within 12-year warranty)

**Caper Flexnet**

Flexnet seat mesh as fitted to new chairs (other parts of Caper chairs rest within 12-year warranty)

**Mirra AireWeave**

AireWeave seat mesh as fitted to new chairs (other parts of Mirra chairs rest within 12-year warranty)

**Alvar**

Electrical lifting mechanism and control gear.

**Aeron hanger**

**3 years**

**Herman Miller for the Home™ products**

Beirise Collection® Products, TJ Collection™ Products, Newhouse™ Abode Home Office Suite, Newhouse Windsor Chair and Stool, Ibis light, Lapdog **All Service parts**

**All fabrics, vinyl and leathers**

**Gas lift cylinders** - Pneumatic cylinders as fitted to new chairs

**1 year**

**Herman Miller for Healthcare™ products**

Castors for Intersite transport, wire and stainless steel case carts  
Herman Miller for the Home products® Hang-It-All® Rack and storage,  
Girard textiles, Meinecke rugs, Nelson bubble lamp and platform bench,  
Scooter® stand with wood top  
Herman Miller Design on Textile (DOT™) products  
(from purchase date)

**Provisions that apply to all products**

If a product, part or component is found to contain defects in material or workmanship within the applicable warranty period, Herman Miller will repair it or replace it with the same or comparable product, at its option, free of charge. Any product, part or component subject to a warranty claim must have been installed and maintained according to Herman Miller's published instructions, must not have been subjected to unreasonable use, and must not have been modified.

This warranty applies to original purchasers only who acquire their products new from Herman Miller or one of their authorised dealers.

The warranty period starts from the date of purchase.

The following features of natural materials are not considered defects:

- Changes on wood colour due to ageing or to exposure to light
- Natural variations in wood grain or figure or the presence of character marks
- Marks, scars or wrinkles occurring in leather
- Veins, marks, voids fissures or cracks found in stone.

Herman Miller's warranty does not cover

- Defect or failure resulting from normal wear and tear
- Consumable products such as light bulbs
- Certain electronic products such as electronic fans or keyless locking mechanisms
- The matching of the colours, grains or textures of natural materials

- The colourfastness or the matching of colours of textiles, including as exact match to cuttings, swatch cards, or printed or electronic reproductions
- The purchaser's own fabrics (COM) or any other purchaser's supplied materials.

Except as stated above all conditions, warranties and representations, whether express or implied, statutory or otherwise in relation to the products are excluded.

Except as stated above Herman Miller will not be liable for any loss or damage (including costs) however caused, whether direct or consequential, incurred or suffered by the purchaser or any third party in respect of the products but nothing contained herein will or will be considered to exclude or restrict any liability on Herman Miller's part for death or personal injury resulting from negligence.